

BOWLING ALLEY REGULATIONS

§ 1 GENERAL PROVISIONS

1. The Bowling Area (hereinafter referred to as: the Bowling Alley) is located within the Krokowa Sports and Leisure Centre, ul. Szkolna 6, 84-110 Krokowa (hereinafter referred to as: the Centre) owned by the Krokowa Commune (hereinafter referred to as: the Owner). The Centre is managed and operated by Krokowskie Przedsiębiorstwo Komunalne Sp. z o.o. (hereinafter referred to as: the Operator).
2. Any person present on the Bowling Alley premises and using the services offered by the Bowling Alley (hereinafter referred to as: the User) is obliged to read these Regulations. These Regulations supplement the Centre Regulations and must be applied in conjunction with them.
3. Users are obliged to pay the fee for the services in accordance with the current price list.
4. Users are obliged to read the instructions for use of the individual equipment in the Bowling Alley before using such equipment, and to comply with the Regulations and instructions.
5. Any User who disturbs public order, breaches the Regulations or instructions for use, or fails to comply with the staff's directions, may be asked to leave the Centre.
6. The following are prohibited on the Bowling Alley premises:
 - a. bringing onto the premises and consuming alcohol;
 - b. bringing onto the premises and consuming Users' own food and drinks (this does not apply to lane bookings for group gatherings and birthday parties under the KIDS package, subject to prior notification and approval by the Centre Operator).
7. The following are strictly prohibited on the Bowling Alley premises:
 - a. bringing onto the premises glass containers, sharp tools, and other dangerous items;
 - b. bringing animals onto the premises;
 - c. admitting persons whose condition indicates the consumption of alcohol or other intoxicants;
 - d. smoking tobacco, tobacco products, and using e-cigarettes.

§2 RULES FOR USING THE BOWLING ALLEY

1. When using the lanes, Users must strictly follow the instructions for use, directions and information provided by the staff at the Centre's Reception.
2. Any technical issues relating to the Bowling Alley operation must be reported immediately to the Centre's Reception staff.
3. Only one User may be present on the approach (on the lane) at any one time.
4. All Users are required to wear designated bowling shoes only, which are available upon entering the Bowling Alley area.
5. The cost of hiring shoes is included in the lane hire fee.
6. Entering the Bowling Alley approach area with food or drinks is prohibited.
7. Walking on the lanes is prohibited.

8. All Users are required to release the ball from behind the line marking the start of the lane (the foul line).
9. While one User is taking their turn, other Users must not remain on the approach.
10. Crossing the foul line is prohibited due to the risk of falling caused by the slippery lane surface.
11. Users must observe the rule of priority – the player on the right has the right of way.
12. Before making a throw, the User must ensure that the pinsetter has completed its cycle.
13. Users must use an appropriate number of balls for the number of players; an excessive number of balls on the ball return may pose a safety hazard.
14. It is prohibited to:
 - a. leave the Bowling Alley premises whilst wearing bowling shoes;
 - b. climb on structural elements;
 - c. touch or tamper with electrical equipment;
 - d. walk on the lanes in unsuitable footwear;
 - e. walk on the lanes in areas not designated for this purpose;
 - f. consume drinks and food in the throwing area;
 - g. damage equipment or facilities;
 - h. behave in a manner contrary to public decency or likely to cause offence to others.
15. Children under 13 years of age are allowed on the Bowling Alley premises only under adult supervision. Those responsible for the supervision of minors are liable for any damage caused by them.
16. Organised groups comprising children under the age of 12 must have at least one chaperone for every 15 participants, who is responsible for their charges at all times whilst on the Bowling Alley premises. Upon entering the Bowling Alley, the group chaperone is required to contact the staff to agree on the rules for using the Bowling Alley facilities.
17. Users with medical conditions are required to use the Bowling Alley and its facilities with particular caution, and in case of doubt – after prior consultation with a doctor. The Operator and the Centre Owner shall not be liable for any adverse health effects resulting from the use of the Centre by Users.
18. Any cuts, injuries or deterioration in well-being must be reported immediately to the Centre's Reception staff.
19. In the event of a machine malfunction, no balls may be thrown.
20. Users are required to select a ball appropriate for their hand size.
21. Only one ball may be thrown at a time. Throwing two or more balls in a single throw is prohibited.
22. If a ball or a pin stops on the lane, Users are required to inform a member of the Centre's Reception staff.

§3 LIABILITY AND PENALTIES

1. Users are liable for the financial cost of any damage to or loss of the Centre's equipment, in an amount equivalent to 100% of its value.

2. The Operator and the Centre Owner shall not be liable for items or money lost or left on the Bowling Alley premises. Items found by the Centre staff will be held for a period of 7 days and may be collected from the Centre's Reception.
3. The Operator reserves the right to impose a penalty charge of PLN 150 in the event of a ball striking the sweep bar or a throw being made on a disabled lane.
4. Causing damage to the sweep bar, including breaking it, results in an obligation to pay a penalty charge of PLN 2,500.
5. The Operator shall not be liable for accidents caused by failure to comply with the Centre Regulations, the Bowling Alley Regulations, instructions for use, and the directions of the authorised staff.

§4 BOWLING LANE BOOKINGS

1. Bookings for bowling can be made by telephone or in person at the Reception, subject to providing the booker's first name, surname, contact telephone number and email address.
2. Bookings start on the hour.
3. Bookings are accepted for a full hour (or hours).
4. If the booker has not arrived 15 minutes before the scheduled booking time, the booking will be cancelled and the lane may be sold to another customer.
5. If the start of play is delayed, whether or not such delay has been notified in advance, the booker shall be charged for the lane from the scheduled booking time.
6. The Centre Operator shall not be liable for delays resulting from technical faults at the bowling alley.